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**Experience Details:**

* Overall 13+ years of experience in IT industry.
* Experience working with Clients – Bosch GmbH, Tenovis GmbH, Marconi Communications, Blaupunkt GmbH, Nortel Networks, Grameenphone, General Motors, Everything Everywhere UK, T-Mobile UK and Orange UK.
* Worked on Telecom, Embedded and Manufacturing domains.
* Worked on roles - Developer, Integrator, Technical Leader, Test Manager and Project Manager.
* IT experience details.

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| **Company Name** | **Start Date** | **End Date** | **Last Designation** |
| Capgemini India Pvt Ltd, Bangalore | 27th July 2011 | Till Date | Manager |
| Wipro Technologies, Bangalore | 01st Oct 2007 | 26th July 2011 | Technical Lead |
| Robert Bosch India Limited | 04th Aug 2000 | 26th Sept 2007 | Technical Lead |

**Education Details:**

* Completed Bachelor of Engineering from P.D.A. College of Engineering, Gulbarga University, Gulbarga.
* Education details

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| **Education** | **Start Date** | **End Date** | **Percentage** |
| SSLC | 1991 | 1992 | 73% |
| PUC II | 1993 | 1994 | 78% |
| B.E (E&CE) | 1994 | 1998 | 69% |

**Domains worked:**

Projects handled on below domains,

* Telecom domain – Worked on 3G, 4G Networks, Amdocs Telecom Billing, CRM, IBM Data power, IBM Web logic, SOA, IVR.
* Embedded domain – Worked on various Aftermarket Blaupunkt Audio systems.
* Manufacturing domain – Worked on General Motors Integration Gateway.

**Project Management Skills:**

* Project Test Planning, Project Test Delivery
* Test Estimation.
* Test Scope Management, Schedule management, Effort Management, Risk and Issue management.
* Report Project status and financial status.
* Project Management tools – Clarity.

**Technical Knowledge:**

* C, C++, UNIX, QC, Clearcase, Perl, Sharepoint.
* SOA testing tools like Parasoft SOA test, SOAP UI.
* Automation testing tool – QTP.
* Microcontrollers, Microprocessors, SCI, SPI, I2C.
* Experience on Manual and Automation testing

**Project handled**

1. **IVR Consolidation**

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| Client | Everything Everywhere (EE) UK. |
| Project Objectives | EE is emerged as a merger of Orange and T-Mobile. IVR Consolidation project is to merge IVR channel interaction for both T-Mobile and Orange and to support to new EE brand customers. The objective of this project is to perform integration testing of IVR Consolidation project changes. Below features are implemented and performed end to end integration testing for T-Mobile, Orange and EE customers.   * Copy Bill \* Unbilled Usage \* Bundle Minute Enquiry * Card Payment \* Magic Numbers \* Retention * Upgrade \* Home/Mobile Broadband |
| Star Date | 2nd Sep 2013 |
| End Date | Till Date |
| Systems Used | Voxeo Voice Objects.  IBM Data Power – for Consumer authorization.  IBM web logic server – Services are deployed.  Amdocs Excalibur – System provides T-Mobile/EE customer data and billing information.  Caritor Customer Subscription System (CSS) - System provides T-Mobile/EE customer data and billing information  Just Talk - System provides T Mobile customer data and billing information.  Genesys – Call center agent handling application. |
| Role | Test Manager |
| Responsibilities | * Provide test estimations for planning and delivery phase. * Planning phase consists of creation of Master Test Plan, High level test scenarios, Environment delivery plan. * Delivery phase consists of creation of environment, test cases, execution of test cases, defect management, test exit report. * Controlling and monitoring project deliverables and financial governance. * Handle team of around 8 spread across both onshore (UK) and offshore location. |

1. **Albert Integration with EE**

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| Client | Everything Everywhere (EE) UK. |
| Project Objectives | Albert is new EE knowledge management system used by call center agents, Retail agents and internal EE/T-Mobile/Orange employees. Objective of the project is to provide integration testing of Albert with EE systems/technology. |
| Star Date | 2nd Jan 2013 |
| End Date | 30th Aug 2013 |
| Systems Used | Knowledge Management system – eGain  Device details – WDS  Reporting – My Performance  IBM Data power, IBM Web logic servers.  Amdocs Excalibur, Caritor CSS, JT, EE Toolkit, Citrix, Aston, Merlin, |
| Role | Test Manager |
| Responsibilities | * Provide test estimations for planning and delivery phase. * Planning phase consists of creation of Master Test Plan, High level test scenarios, Environment delivery plan. * Delivery phase consists of creation of environment, test cases, execution of test cases, defect management, test exit report. * Controlling and monitoring project deliverables and financial governance. * Interaction with 3rd party applications eGain, WDS. * Handle team of around 6 spread across both onshore (UK) and offshore location. |

1. **P11 – Shuttle**

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| Client | Everything Everywhere (EE) UK. |
| Project Objectives | EE brand is emerged as merger of two UK top companies T-Mobie and Orange. New brand EE was launched with 4G network support for first time in UK. Project objective is to provide the integration of all end to end scenarios. The project has fixed deadline and worked on three shifts. The major scenarios,   * Acquisition of new EE brand post/pre pay customer through Retail, CS and Digital channels. * Migration of existing T-Mobile and Orange brand customers to EE brand. * Provisioning of new 4G network, new brand EE customers. * Billing and Invoice generation for new EE branded 4G customers. * New brand Retail stores, Call center support and new websites to support new EE brand customers. |
| Star Date | 2nd Jan 2012 |
| End Date | 11th Nov 2012 |
| Systems Used | Amdocs Excalibur, Convergys Rater, Caritor CSS, JT, Compass, Domino, NGPOS, Provident, Oracle database, IBM Data power, IBM web logic servers. |
| Role | Test Manager |
| Responsibility | * Setup team at offshore to understand the integration test environment, impacted systems/applications, create integration test environment. * Create customer journey (test scenarios). * The time lines are fixed for 3 months including all weekends and holidays over three shifts. Schedule the testing and test resources. * Reporting the integration testing status with all project stakeholders. |

1. **Transition Lead**

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| Client | Everything Everywhere (EE) UK. |
| Role | Transition Manager, Travelled to UK for duration of 3 months. |
| Star Date | 1-Sep-11 |
| End Date | 30-Dec-11 |
| Responsibilities | Capgemini has acquired new client Everything Everywhere. As a part of initial phase of the account, travelled to UK to handle the knowledge transfer from existing team at Bristol, Hatfield and Lead location to Capgemini team.  Created the knowledge transfer plan, scheduled the KT sessions with required team, make sure team understood the new applications/systems, Transferred the knowledge to offshore team.  Monitor and Report the KT plan to project stakeholders.  Prepare the Document of understanding documents. |

1. **OnStar, General Motors US.**

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| Client | General Motors, OnStar, USA (Wipro Technologies) |
| Role | Test Lead/Manager |
| Star Date | 01st Dec 2009 |
| End Date | 26th July 2011 |
| Activities | Global Integration Factory is implemented as a Middleware in the SOA architecture to access different legacy and global applications. Integration Gateway middleware is implemented using Oracle Fusion which supports routing, aggregation and business processes. IG layer exposes services to get Vehicle Information, Vehicle Diagnostic information, Vehicle enrollment, Vehicle status, Getting account, dealer and Subscriber information. All the test cases are automated using SOAPUI Pro. Load testing is performed using HP load runner. IG integrates with below application.  GAA (Global Advisory Application) – Creation of Account, Subscribers, Getting Account, Dealer, Subscriber information.  BRM (Billing and Revenue management) – Creation, Update of Billing account, Creation, modification and deletion of payment methods like Saving, Credit, Debit account. Create Update and Delete Orders to activate packages and services.  RTE (Real Time Email) – This module sends the email to configured subscribers on activation, deactivation of features.  VDU (Vehicle Diagnostic Unit) – This module provides the Vehicle diagnostic information like last oil changed status, tire pressure, engine diagnostic information.  Responsibility:  Preparation of Test Strategy, Test Plan, Review of test cases, Automation of test cases, Performance/Load testing, Project Management, Defect management, Interaction with client, Status reporting.  Environment: Oracle 11g OSB (Middleware), Oracle BPEL, SQL(Database), SOAPUI, Web services |

1. **Web service system testing and End to End testing of Telecom service provider Grameenphone.**

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| Client | Grameenphone, Bangladesh (Wipro Technologies) |
| Role | Test Lead/Manager |
| Start Date | 1st May 2009 |
| End Date | 28th Nov 2009. |
| Activities | Grameenphone is a Bangladesh telecom service provider company. Grameenphone is upgrading the existing software architecture to SOA platform by introducing Oracle’s ALSB as middleware integrating with existing legacy application and newly developed applications. Siebel CRM application is used as front end to capture all user actions, Oracle ALSB as a Middleware and MySQL as a backend database. The project integrates with Telecom billing application BSCS, SMS Server, WebSMS Server and others. This application includes below modules  **Order Management** – Create, Update and Delete the orders for creation of postpaid, prepaid customers. Creation, modification of contracts. Activation, Deactivation of value added services.  **Provisioning Services** – Activation, Deactivation of value added services like Missed Called Alert, Conferencing, Hello tunes..etc for both post paid and pre paid services. This module is implemented as Asynchronous communication using Java messages services.  **Billing Management** – Create, update and delete billing account for pre paid and post paid subscribers, Generate bill and invoice on specific bill cycle day.  **Campaign Management** – This modules list all campaign information like when campaign start, end date, features, and customer response.  **Sales Management** – This modules includes all the information regarding sales management like sale based on the region, agent.  **Responsibility:**  I was handling team responsible for system testing of all the web services exposed by the Middleware and End to End testing of the system.  Environment: Siebel CRM (Application), Oracle 11g OSB (Middleware), Oracle Web Service Manager (Authorization/Authentication), BSCS (Postpaid), MINSAT (Prepaid), SQL (Database), Web Services, SOAP. |

1. **System testing of web service expose on Nortel switches**

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| Client | Nortel Networks, Canada (Wipro Technologies) |
| Role | Test Lead, Travelled to Canada for period of 1 year. |
| Start Date | 1st October 2007 |
| End Date | 30th April 2009 |
| Activities | Nortel Networks are leading manufacturer of telecom products including IP phones, PABX, VOIP switches. The project includes the functional and non functional testing of web services which are exposed by Nortel Enterprise Manager application. The services includes functionalities of PABX, VOIP switches are exposed as web services.  **Responsibility:**   * Gathering knowledge on the project. * Preparation of Test Strategy, Test Plan * Preparation of test cases, Review of test cases * Automation of test cases, * Project Management, Defect management, Status Reporting. * Interaction with client. |

1. **Development, Testing and Release management of Blaupunkt Audio systems.**

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| Client | Blaupunkt GmbH, Germany. (Robert Bosch India Limited Bangalore) |
| Role | Project Lead, Travelled to Germany and France. |
| Start Date | 4th August 2000. |
| End Date | 26th September 2007. |
| Activities | Blaupunkt GmbH Germany is world leading car radio manufactures. Robert Bosch India Limited is responsible for the software development of all aftermarket radios.  I am being the part of aftermarket radios had involved in the development of following after market radios.  Funline5 (In the year 2003),  Entryline5 DVD (In the year 2004)  Midline (In the year 2005)  **As a Software Engineer:**  Developing the Human Machine Interface, CD, CDC, MMC, USB drive component for Blaupunkt car radios.  **As an Integrator:**  Configuration of Microcontroller, RTOS, SPI, SCI, I2C, Audio processors, Tuner, Drive processors and Display drivers.  Integration of SW and HW modules and preparation of first version of SW which can be used for further development by the team.  Release management, integrating the software developed by team and building the SW and releasing the SW to Testing department.  Review leader responsible for conducting review for all requirement, design, codes and tracking till closure.  Interaction with various stake holders of the project including offshore/onsite development, test team, hardware team and production team.  **As a Project Leader:**  Review of all requirements, Design and Codes.  Task Assignment and Tracking till closure.  Project status reporting to management.  Quality coordinator for other projects.  Managing the team.  Environment: NEC V850 Microcontrollers, C, ERCOSEK, SPI, SCI and I2C. |

**Personal Details:**

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| DOB | 30th Dec 1976 |
| Passport | J0784699 |
| Blood Group | AB+ve |
| Residence | Bangalore |
| Nationality | Indian |

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